



**Denese Estep**  
**Senior Consultant**

## Denese Estep

**Senior consultant**, has over 23 years experience in all facets of rehabilitation. She has functioned in a number of positions including direct patient care, operations management, clinical management, clinical and operational education and consulting. Denese still maintains a limited clinical practice in occupational therapy.

### Her experience includes:

- Over 23 years in health care
- Operational expertise
- Chart review and audit
- Denial Assistance
- Operational audits and action plan development and implementation for all levels of rehabilitation
- Development and start up of new programs including acute rehabilitation and transitional (skilled) rehab
- Program evaluation and process improvement
- Chart review for compliance with CMS May 2004 rule relating to "appropriate admissions" for acute rehabilitation
- Physician and staff education regarding necessary documentation to ensure prevent denials and meet CMS conditions regarding the "right documentation"
- Assistance to intermediaries with defining processes needed for auditing for compliance with CMS 75% rule
- Assistance with survey preparation for CARF, JACHO, licensure, etc.  
PPS system review for compliance with CMS rules and effective revenue capture

She has been recognized by clients for strong analytical ability, problem resolution, enabling establishments of high performance teams, positive work environment, and a dual focus on patient care and organizational profit

Prior to joining FHA, she served as a corporate consultant for a national company with acute and outpatient rehabilitation services.

Denese holds a Bachelor of Science in Occupational Therapy from the University of Central Arkansas. She is a licensed and registered Occupational Therapist.